Pay at parkandpay.us. A verified tap-to-pay chip is being installed at our lots. This page explains how to pay safely today, how the chip will work once it is on a sign, and what to do if a sign is out of service.

HOW WE PROTECT OUR CUSTOMERS

- Pay at parkandpay.us. Scan the code on the sign, or type the lot code if you need to.
- A secure tap-to-pay chip is being installed at our lots. Once a chip is on a sign, each tap will create a one-time code, so only a real Liberty sign opens checkout.
- Always check that you are on parkandpay.us before you pay. If a code or page looks out of place, or sends you somewhere else, do not pay. Use another Liberty Park & Pay sign, or type the lot code at parkandpay.us.
- Once the chip is on a sign, a verified tap will show a green check and the lot name before you pay.
- Pay in the browser with a card, Apple Pay, or Google Pay. The card number stays with the payment service.
- You get a receipt by email or text, tied to your plate. Plate-based enforcement honors that receipt.
- If a sign is out of service, use another Liberty Park & Pay sign nearby.

PAYING TODAY · AND WHAT IS COMING

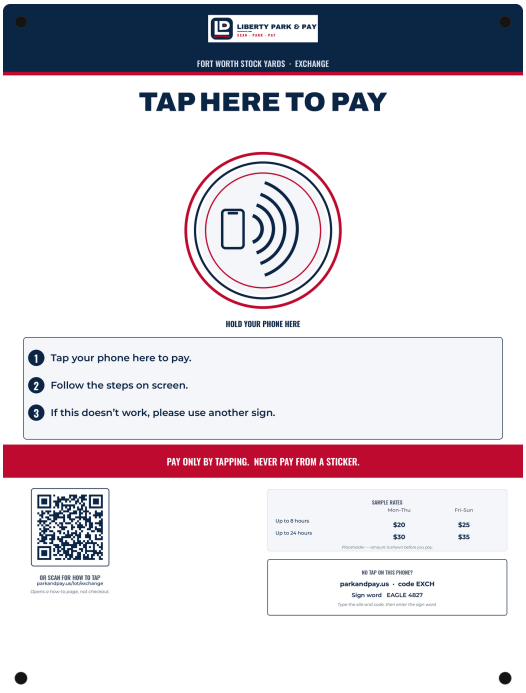
Today, the sign is how you pay: scan the code on the sign, or open parkandpay.us and enter the lot code. No app is required. The rate is on the screen before you pay.

We are adding a verified tap-to-pay chip to our signs. It does not replace paying at parkandpay.us — it makes the sign itself harder to imitate. Until a chip is installed on a sign you are using, keep scanning the code on that sign, or type the lot code on our site.

A note about stickers
On some lots, payment codes have been applied as stickers that are easy to cover or replace. A sticker that sends you anywhere other than parkandpay.us is not our checkout. If you are not sure, do not pay from that sticker. Open parkandpay.us yourself and enter the lot code printed on the sign, or use another Liberty Park & Pay sign nearby.

SAMPLE SIGN · TAP HERE TO PAY

This is a sample of the sign face we are rolling out as the chip is installed. It leads with TAP HERE TO PAY. Until the chip is on a sign at your lot, scan the code on the sign you see, or type the lot code at parkandpay.us.



Sample 18×24 sign face. Rates on the artwork are placeholders. This is a sample, not a photo of an installed sign.

HOW THE CHIP WORKS

Once the chip is installed on a sign, payment works in three short steps.

1 Hold your phone on the mark
On an iPhone, hold the top of the phone on the TAP HERE mark. On Android, hold the back of the phone on the mark.

2 The chip makes a one-time code
The chip in that sign creates a fresh code for this tap only. A copied or reused code will not open checkout.

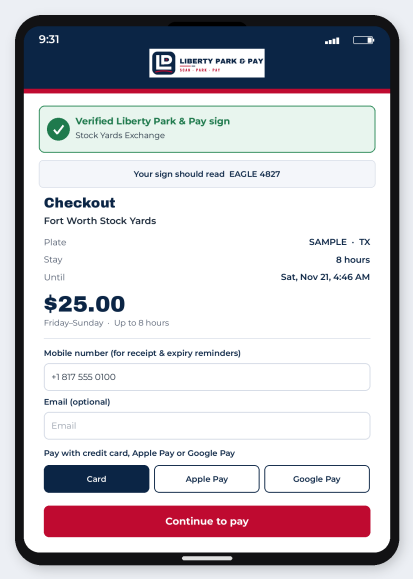
3 We check it, then checkout opens
If the code checks out, checkout opens with a green verified banner and the lot name. If it does not, please use another Liberty Park & Pay sign nearby.

HOW VERIFICATION WORKS

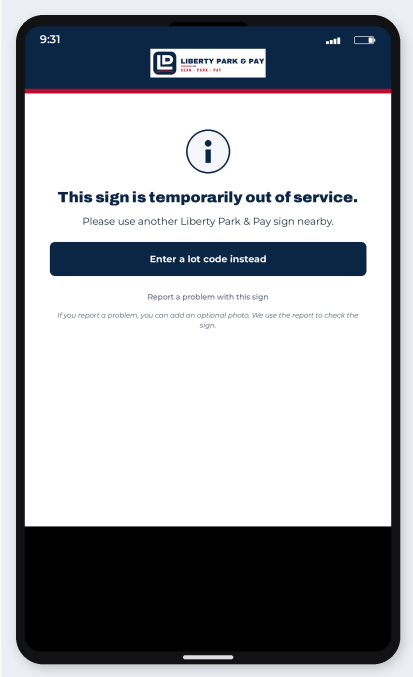
In plain words: the chip in a real Liberty sign can make a code that only that sign can make, and only for that tap. Our site checks the code. If it checks out, checkout opens and you will see a green “Verified Liberty Park & Pay sign” banner, the lot name, and the word printed on the sign. If the code does not check out, checkout does not open.

That is why a copied code, or a sign that is not one of ours, will not start a payment on parkandpay.us. Always confirm you are on parkandpay.us, and look for the green check once the chip is on the sign you are using.

What you will see once the chip is on a sign



After a verified tap: a green check, the lot name, and the word printed on your sign, before you pay.



If the sign cannot be checked: “This sign is temporarily out of service. Please use another Liberty Park & Pay sign nearby.”

IF A SIGN IS OUT OF SERVICE

If a sign does not work, or — once a chip is installed — a tap cannot be checked, please use another Liberty Park & Pay sign nearby. You can also open parkandpay.us and enter the lot code printed on the sign. To report a problem with a sign, email us at bravo@foxtrotglobal.com.

Pay only at parkandpay.us. If you ever land on a different site, stop and start again from our address or from another Liberty sign.

Questions?
Visit https://parkandpay.us or email bravo@foxtrotglobal.com.